

Get Call Alerts on your kuando Busylight with MS Teams for Windows

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You'll need to download and install the following software packages:

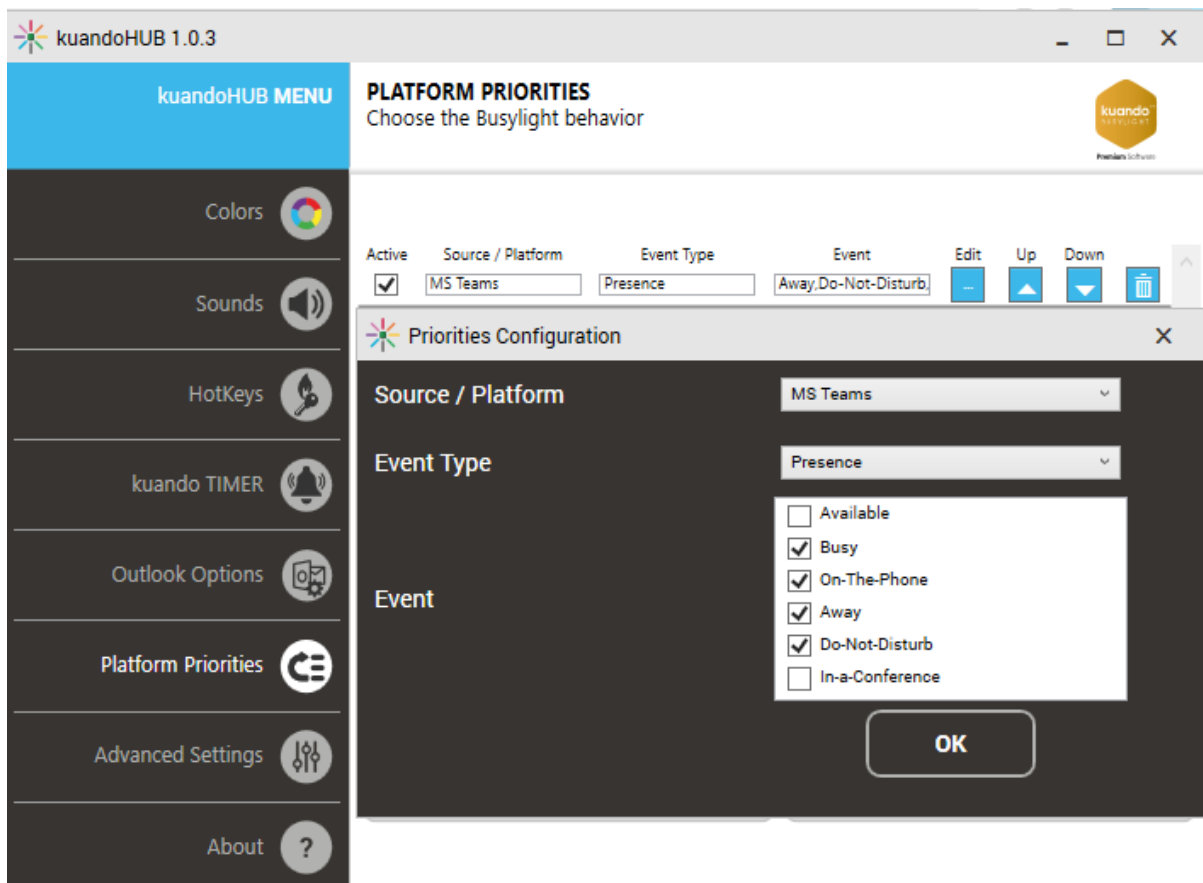
- Busylight software for Teams - <https://www.plenom.com/download/70652/>
- Busylight software to for PLT Hub: <https://www.plenom.com/download/123388/>
- kuandoHUB software: <https://www.plenom.com/download/130526/>
- Plantronics HUB software: <https://www.poly.com/gb/en/support/downloads-apps/hub-desktop>

All 4 software downloads are required before starting setup.



From the kuandoHUB menu go to Platform Priorities and then follow these steps below:

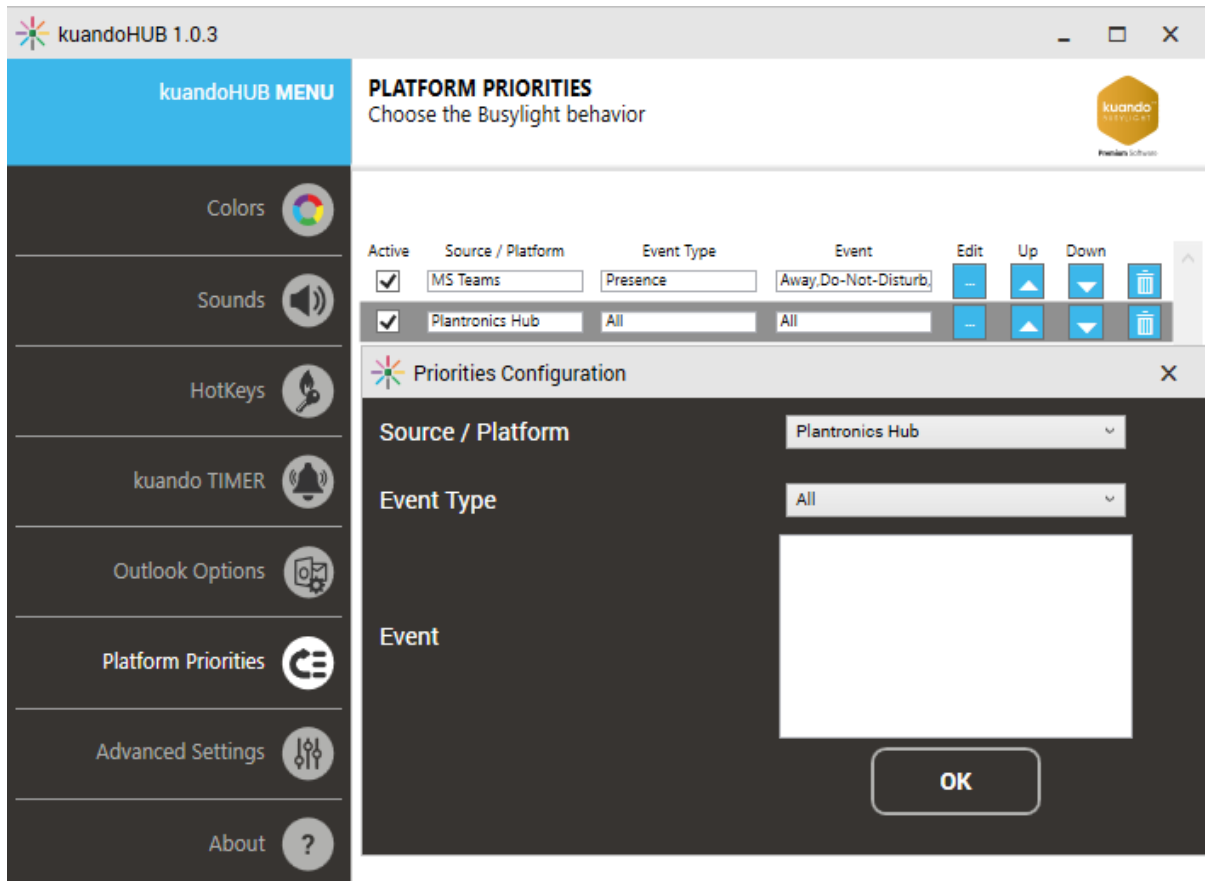
Step 1: MS Teams (#1) column select Edit - Event Type – Presence, then check boxes - Busy, On-The-Phone, Away, Do-Not-Disturb

Move MS Teams column to top of the list if it is not already there. 



Step 2: Plantronics HUB (#2) select Edit – Event Type – All. Ensure all boxes are checked in Presence and Alert event Types before saving and exiting.

Note: (top to bottom) MS Teams - Presence (#1), Plantronics HUB - All (#2) by using  



Once you have set the suggested Platform Priorities, exit or close kuandoHUB and reopen. Once you reopen kuandoHUB your settings will be active and should appear as shown below.

