

This is the current 3CX situation:

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The current situation for customers is this:

- With the new PRO License Key, the V16 Windows Client works as expected. It is pointing to a V18 Server, and got a new version (16.3.0.264) which also works.
- In the V18 Admin GUI, there are legacy CRM client-side integrations to select. I have seen on my PC: they work for the V16 Windows client.
- In this 3CX forum entry, a 3CX employee recommends to use the V16 client at the V18 server:  
<https://www.3cx.com/community/threads/plugins-possible-for-v18.84683/>
- There seems no Client API for the V18 client exists. I found this entry in the forum:  
<https://www.3cx.com/community/threads/v18-windows-client-api.84007/>

## Busylight for 3CXPhone for Windows Compatibility Sheet

<b>Busylight for 3CXPhone for Windows</b>	3CX Hosted	Self-managed Locally V18	Self-managed Cloud V18	Self-managed Locally V16	Self-managed Cloud V16
3CX Desktop App V18	✘	✘	✘	✘	✘
Web Client V18	✘	✘	✘	✘	✘
3CXPhone for Windows V16	✔	✔	✔	✔	✔
Web Client V16	✘	✘	✘	✘	✘
Hardphone	✘	✘	✘	✘	✘
Mobile Client	✘	✘	✘	✘	✘

## Busylight for 3CX Serverside Compatibility Sheet

<b>Busylight for 3CX ServerSide</b>	3CX Hosted	Self-managed Locally V18	Self-managed Cloud V18	Self-managed Locally V16	Self-managed Cloud V16
3CX Desktop App V18	✗	✓	✓	✓	✓
Web Client V18	✗	✓	✓	✓	✓
3CXPhone for Windows V16	✗	✓	✓	✓	✓
Web Client V16	✗	✓	✓	✓	✓
Hardphone	✗	✓	✓	✓	✓
Mobile Client	✗	✓	✓	✓	✓